



Securing the airport environment

This summer will long be remembered for the airport security crisis that enveloped the country during August. The alleged terrorist plot to bring down a number of aeroplanes using liquid explosives was thwarted by the security services, but the knock-on effects have sent shockwaves through the travel industry. With long queues forming at airports and passengers faced with heavy restrictions on hand luggage, security came into sharp focus.

The Federation of Tour Operators called for an independent enquiry and the British Air Transport Association said that new international standards for airport security were needed. The GMB trade union called for security to stop being treated as a grudge service and commented that security "does not come cheap if what we are looking to have is the most effective security at our airports in the UK".

BSIA chief executive David Dickinson reflects: "We did not want to be drawn into a knee-jerk reaction at the time, however it appears that lessons can be learnt relating to business continuity planning. A lot was said about the cost of employing additional security officers, but very little was said about their overall value. If the role of security is truly valued then proper contingency plans can be agreed with contractors so that officers - equipped with all the necessary clearances and training - can be drafted in to address heightened risk.

"There are a wide range of security solutions deployed in airports, from x-ray equipment and CCTV through to specially trained security officers. We have members that specialise in the aviation security field and their expertise can be drawn on by the Government and other agencies when reviewing the events of the summer."

In fact, the BSIA has recently established a new section of membership for civil aviation security providers. The BSIA's Regional Manager for the South, Chris Pinder, is in regular contact with these companies and he comments: "We have been monitoring the events of the summer with interest and no doubt this will be one of the first issues discussed by this group. It clearly has an important remit as a unique area of security that requires specialist standards, training and expertise. We hope this new section will become a one-stop-shop for information on airport security."



Meanwhile the BSIA is focusing on a communications campaign this autumn to raise awareness of the wide range of security solutions its members are deploying in the transport environment as a whole. With the advent of CCTV on buses, security officers working alongside the British Transport Police

to secure the railways, integrated security monitoring the roads, and networked CCTV protecting ports - this really is an area where security can provide innovative solutions.

● If you would like more information call the Association's helpline on 0845 3893889.

Cash attacks rise

Attacks on cash and valuables in transit services have continued to rise in 2006, with a 19% increase to the end of August, compared to the same period in 2005.



The BSIA and GMB trade union campaign 'Combating Cash Delivery Crime' has made significant inroads into raising awareness of the problems faced. It has included an Early Day Motion signed by over 100 MPs, meetings with Home Office Ministers, an Adjournment Debate, two national Police conferences to

share best practice, the establishment of 'SaferCash' - a national centre for intelligence sharing on CIT robbery, and positive meetings with customer groups. However, the continuing upward trend in attacks illustrates the pressing need for more action.

A recent target of the campaign has been the issue of parking restrictions for 'bullion' vehicles. The highest risk a courier faces is the journey across the pavement from the bullion vehicle to the delivery destination. Current parking policy is fragmented nationwide and in many areas there are no exemptions for bullion vehicles.

Considerable support has been voiced for addressing this issue by both the Home Office and the Transport Select Committee, however, two recent consultation papers issued on parking regulations by the Department for Transport (DfT) contain no reference to the problems faced by the CVIT industry. Consequently the BSIA has responded to the consultations and written to both the DfT and the Home Office calling for joined-up action on this issue. Ultimately the BSIA would like to see the same exemptions afforded to bullion vehicles as Royal Mail vehicles receive.

Mark of quality

To identify a BSIA member there is a new logo to look out for. But why should end-users buy security products and services from BSIA companies?

The BSIA is the only trade association that requires its members to be independently inspected to the quality standard ISO 9001:2000 with a UKAS accredited certification body. This provides independent assurance that a company is run consistently. The independent inspection also includes confirmation of compliance to relevant British and European standards and/or BSIA codes of practice.

Members of the BSIA are kept up-to-date on the latest changes in the law and standards developments. This means that you can rest assured that BSIA companies are up-to-date on how these issues affect their business and yours.

BSIA companies are aware of the importance of long-term business relationships. That is why the Association ensures that its members' financial records are sound before they are

admitted into membership. The BSIA also vets the directors of member companies.

These core values are symbolised through the new BSIA logo which has been developed to reflect the diversity of the Association's membership and the energy it puts into the security industry. Look out for the new logo to ensure that your security company has the BSIA mark of quality.



A comprehensive search engine can be found on the BSIA website where you can search for a member company by product/service type, sector and geographical location. You can also find a host of useful guidance information on new standards and other requirements.

● Keep an eye out for the Association's new-look website, set to be launched later this month with a host of new features.

Licensing takes hold

It's over six months since licensing of contracted security officers became mandatory in the UK and there are now over 200 approved contractors on the Security Industry Authority's register. Times are changing. So what's the latest on security guarding regulation?

The Security Industry Authority (SIA) has launched a Register of Revoked Licences. The list contains the first name, last name, licence number, licence sector and role, and licence status (suspended or revoked) - and is updated weekly.

An applicant has the right to work during the life of any appeal against a decision to revoke their licence. This means they will not appear on the Register of Revoked Licences until they have exhausted the appeal channels set down in the Private Security Industry Act 2001, or they fail to lodge an appeal within the timeframe. Suspensions have immediate effect and an applicant cannot work during the life of an appeal against a suspension. More information is available on the SIA website www.the-sia.org.uk

Northern Ireland

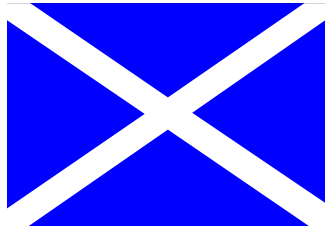
At the end of August the Government issued a consultation paper on regulation of the private security industry in Northern Ireland. The launch was held at the BSIA's Northern Ireland Regional Committee meeting, and was attended by Paul Goggins MP, Parliamentary Under-Secretary of State for Northern Ireland, and Robin Dahlberg, Chairman of the SIA.

The BSIA has been a staunch supporter of regulation in England and Wales, and in Scotland where it is due to commence next year. In fact, the Association lobbied for the Private Security Industry Act for over a decade and have worked closely with the Security Industry Authority to ensure that it has been successfully implemented. So it will come as no surprise that the BSIA is pro regulation in Northern Ireland.

The consultation paper sets out four options for regulation: no regulation, a permanent version of Schedule 13 (the existing legislation), extension of the SIA's remit, or the creation of a new regulatory body for Northern Ireland. The Government recommends the third option, extending the SIA's remit, as being the most cost-effective solution.

The deadline for responses to the consultation paper is 24th October. It can be downloaded at www.nio.gov.uk

Leaders in their field



Since December 1996 a small group of dedicated staff at the Scottish Business Crime Centre have been working extremely hard in Scotland to provide practical advice on crime reduction and prevention strategies.

Operating from Stirling University's Innovation Park, the Scottish Business Crime Centre is a unique partnership between Central Government, the Police and the business community. It provides a dynamic and innovative approach to reducing business crime in Scotland by promoting specific initiatives within industry, spreading good practice in business related crime prevention, promoting research in the field, and by creating and supporting a network of relevant partnerships and programmes.

The team responsible for developing the work of the Centre has a wide range of experience and expertise in their own field. Heading the team is the Executive Director, Alan Dobie, who comes from the business sector having worked in marketing and management teams for Royal Mail.

Behind the team is an active participating Board of Directors, represented by members of the Scottish Executive, the business community, the Scottish Retail Consortium, the Committee of Scottish Clearing Bankers, and the Association of Chief Police Officers in Scotland.

The Centre's purpose is to identify and promote best practice and crime reduction initiatives and this is done through projects such as the Drinks Industry Project Scotland (DIPS), the Technology Project Scotland (TIPS), Retailers Against Crime in Scotland (RACS), the Safe City and Town Centres Initiatives, Secured by Design and the Safer Parking Initiative - all of which complement each other.

With clear aims and objectives, the Scottish Business Crime Centre is already a prominent force on both the local and national crime reduction scene. This has been achieved by working hard to create meaningful and sustainable partnerships with business, their associations and key agencies.

One thread of the work carried out by the Centre involves the private security industry, and training in this field is indeed a thriving business. The level of training being undertaken is immense; it creates employment opportunities, spreads wealth and - with the variety of certification available - clearly impacts on a safer Scotland by making our cities and towns safer.

This training fits comfortably with the ongoing work of the SBCC and our partners to roll-out

the 'Best Bar None' accreditation scheme country-wide. Through this scheme there is recognition that the licensing of the private security industry through door stewards, taxi marshals etc is an essential element in achieving a feeling of comfort and safety that encourages more people into our cities and towns, benefiting both the daytime and night-time economy.

Like business in general, the private security industry is undergoing change to improve the quality of service and meet the high standards the public demands and rightly deserves. These standards are already proving their worth and are escalating the private security industry to a new level of professionalism that is both credible and measurable in the eyes of those that matter.

The SBCC recognises that it is only through the development and implementation of effective partnership working in all fields of business at both strategic and practical levels, that its core business can be maintained and strengthened. As with all SBCC initiatives, the security industry and their representatives are an integrated part of this partnership and an essential piece of the community safety strategy.

Working in partnership with all its partners, the Scottish Business Crime Centre aims to deliver a more prosperous and safer Scotland.

● For more information on the Scottish Business Crime Centre visit its [website](http://www.sbcc.org.uk)

Working together to reduce re-offending

Graham Beech, Director of Offender Justice Services at Crime Concern, looks at the problem of re-offending and describes how the organisation is working with communities to encourage partnerships to plan strategies and implement them effectively.

Re-offending rates are simply not coming down and the prison population continues to rise at record levels. Most would agree that tackling these big intractable problems is what we all need to be talking about, and that the needs of offenders and their victims are complex and won't be met by a one-dimensional approach.

Crime Concern is passionate about community safety. We want to make communities safer and feel safer. And we've been working to reduce and prevent crime for 18 years.

It's clear that to achieve community safety we have to work with the minority of people who commit the majority of crime. Our colleagues, whether in the third sector, the private sector or the public sector, are also passionate about community safety. We discuss how to stop offenders repeatedly re-offending. The more we talk - the more we understand each other's points of view, the more we challenge each other, the more we learn, and the more we arrive at solutions together.

And this is one of the most exciting developments about the National Offender Management Service (NOMS) so far. It's created the space in which people can talk, think and problem-solve across the sector. It didn't take legislative change to make this happen, it was simply the case that local

people saw the benefits of joined-up working and just got on with it. The legislation followed afterwards.

But at the moment all this activity is taking place in a vacuum. It won't make one atom of difference to the prison population, to rates of re-offending or to community safety if we can't move quickly from planning into delivery. It's not just private sector companies who want a return on their investment; we do too. We need to find ways in which the private and voluntary sector can get more involved. Why? - because this broadens the base of experience and intelligence. It views the problem with a fresh set of eyes, it involves the local community and it has already started to raise standards in public sector delivery.

Working together across sectors can and does work. But the most important thing is that our communities are made stronger and made to feel safer as a result. The extent to which we can achieve this will depend on our ability to work together, how well we sort out our differences, and the extent to which the third sector and the private sectors are able to take part and show what they can achieve in collaboration with the public sector.

● Crime Concern is an independent social business and registered charity working to reduce crime and create safer communities. For more information visit its website www.crimeconcern.org.uk or call 01793 863500.



Safeguard your rights

CCTV has long been an invaluable security tool for many businesses across the UK. In order to maximise its effectiveness, end-users need guidance on the technology and its application. BSIA has recently provided advice on two issues which are relevant to many businesses - the use of CCTV with Chip and PIN and how to safeguard privacy when using CCTV.

Chip and PIN

According to the Chip and PIN programme, more than 150 Chip and PIN transactions take place every second and in 2005 there was a reduction of nearly £60m in counterfeit and fraud on lost and stolen cards compared to 2004. With the Chip and PIN phenomena having such a huge effect on UK business, the BSIA felt compelled to issue guidance on the use of CCTV with Chip and PIN in order to protect against CCTV being abused to assist in fraud.

BSIA CCTV Section Chairman, Pauline Norstrom, comments: "The introduction of Chip and PIN has created issues with regard to the use of CCTV such as the positioning of CCTV cameras where PIN details can be recorded. The BSIA's new guidelines respond to these issues by highlighting key areas in the installation and use of CCTV that retailers and the general public should be made aware of in order to protect the integrity of the Chip and PIN process."

The critical areas that the guidelines address include: the positioning of Chip and PIN

terminals - both static and mobile; CCTV at the point of sale - particularly the location of fixed cameras so PIN information cannot be clearly identified; how cameras used for transaction monitoring should be handled; and the need to ensure that the pre-set positions of moveable cameras are not going to capture a customer's PIN information.

Privacy issues

Respecting the privacy of individuals is a challenge for all users of CCTV systems as such rights are protected under Data Protection and Human Rights legislation. To provide CCTV users with much-needed advice in this complex area, the BSIA has also produced a guide to CCTV privacy masking.

"Privacy masking involves restricting what can be seen by CCTV systems and applies to images displayed in real-time surveillance and those recorded for later use," says Pauline Norstrom. "Human rights and data protection legislation requires users to ensure that cameras only monitor those spaces that are intended to be covered by the equipment and that privacy implications are always taken into account. It is important that end-users take advantage of privacy masking to stay within the law, whilst also making the most of the crime reduction capabilities of CCTV."

The BSIA guide outlines the requirements of the legislation and how users can comply through the use of camera positioning, physical masking such as using walls or trees and vegetation, and electronic masking. Electronic masking can involve masking areas with a solid



colour so that no detail or movement can be seen; blurring or pixelating an area of the image to allow sight of movement but no detail; or using a mask that only engages when the camera zooms in on an area.

The guide highlights the strengths and weaknesses of all forms of privacy masking and provides end-users with invaluable advice in this complex area.

● The Chip and PIN guide and privacy masking guidelines can be downloaded from www.bsia.co.uk/download.html

Silence is golden

Reducing false alarms has long been an aim of the BSIA Security Systems Section. This year, they have been reaping the rewards thanks to a significant reduction in false alarms in Scotland and the receipt of an award from the Metropolitan Police for their efforts in London.

Figures released by the Association of Chief Police Officers in Scotland (ACPOS) illustrate a 21% reduction in police attendance to false alarms for April 2005 - March 2006 compared to the previous twelve month period.

Alex Carmichael, BSIA Technical and Membership Services Director, comments: "These statistics show that the change in the ACPOS Security Systems policy last year, which led to confirmation technology now being required for all new alarm systems, has really reaped its rewards. The policy change, combined with the efforts of the private security industry in improving systems and enhancing training for customers, is bringing real benefits in saving the Police time and valuable resources."

The Security Systems Section has received a Metropolitan Police Service (MPS) award for their contribution to reducing false alarms in the MPS area. The Section won the award for a number of different initiatives they have developed, including: the Security Systems Section Strategy, the work on British and European standards for intruder alarms, and the partnership approach they have taken with the MPS.

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Eco-friendly security

Environmental issues are becoming increasingly important for businesses in today's eco-friendly society. But is it possible to do your bit for the environment and dispose of your confidential material securely? BSIA Information Destruction Section Chairman, Anthony Pearlgood, reports.



Many businesses comply with the environmental standard ISO 14001 or are looking for more ways to go green and do their bit for the environment. With businesses aware of the need to dispose of confidential information responsibly, the necessity to shred and the desire to recycle can pose a challenge. Thankfully it is one that BSIA members can solve.

BSIA information destruction companies will not only shred your confidential waste whilst complying with British Standards, but will also ensure that any waste that can be recycled. This means that businesses can both fulfil their requirements under the Data Protection Act and also comply with their business' environmental strategy including any obligations under ISO 14001.

Paper waste is the obvious material which can be shredded and recycled. But BSIA information destruction companies are able to shred all your confidential material including CDs and DVDs, computer hard drives and company uniforms. Anything that can be recycled will be.

Not only will BSIA members assist in your environmental requirements, but you can also rest assured that your confidential information is in safe hands thanks to the fact that members comply with British Standards.

All BSIA information destruction section members must hold ISO 9001:2000 accreditation and will be vetted to BS 8470, a new British Standard for the destruction of confidential material, as part of their ISO accreditation audit procedure. Compliance with this standard means that you can be sure that your information destruction company complies with the disposal requirements of the Data Protection Act.

- For more details on information destruction and how to find a BSIA company near you, visit www.bsia.co.uk/shredding
- A waste audit is also available online at the above address which helps companies assess the risks they face and how to guard against them by implementing effective policies and procedures.

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Get marking



various different types of property marking and the importance of using approved products.

There a huge variety of quality products available, including:

- stencil etching, which involves using chemicals to etch into different surfaces and is highly visible and permanent;
- microscopic dots, which can contain both a secure database registration number and telephone number or Vehicle Identification Number;
- forensic coding, which involves applying a clear solution containing a unique chemical trace and an ultraviolet component;
- overt labels, which are chemically bonded with a specialist adhesive to ensure the labels are extremely difficult to remove;
- and electronic transponders, which contain information regarding the item which can be 'read out' to ascertain the ownership details via a secure database register.

Property marking is an essential security tool for any home or business, providing huge benefits in terms of deterring theft and other crimes by rendering stolen goods useless. To promote this often underrated security solution to businesses and homeowners across the country, the BSIA, Loss Prevention Certification Board and Secured by Design are in the process of producing guidance on this topic.

In addition there are other methods of marking available which are recommended to be used as part of a package including: marker pens, ultraviolet pens and stamping.

The three organisations are currently in discussions with the Home Office with a view to working together to update the 'Code for Keeps' property marking guide. The draft guide will inform the discussions with the Home Office.

- For more information on property marking visit www.bsia.co.uk/propertymarking

In crime prevention terms, property marking provides proof of ownership, identifies stolen or counterfeit goods and provides evidence admissible in a court of law to help convict those responsible for theft or handling stolen goods. The new guide will focus on the

Going for gold



With London set to host the 2012 Olympics, this is the ideal opportunity to showcase BSIA members' ability to provide quality security solutions for such a unique event. However, with such a mammoth project, what are the challenges that lie ahead?

The Olympic Games is the world's biggest peacetime project and a huge logistical operation which will create many business opportunities. There will be 10,500 athletes competing at 31 venues across the UK in 26 different sports, 20,000 media attending, 500,000 visitors a day to Olympic venues, and nine million tickets sold. The Paralympic Games will have 20 sports, 21 competition venues, 4,000 athletes, and 2,300 officials.

BSIA is keen to make the most of this unique opportunity for its members. The Association has already held discussions with London 2012 and is looking to raise awareness with decision-making bodies of the importance of

quality security solutions. There will be opportunities for many companies, either directly or indirectly, to be involved in and benefit from delivering and staging the Games, from small and medium enterprises to big corporations.

David Dickinson, BSIA Chief Executive, comments: "The Olympic Games are a tremendous opportunity for British business as a whole. The private security industry in particular will be an essential partner in the staging of this complex event. BSIA members have a wealth of experience in large-scale event security and comprehensive electronic security. Tapping into this knowledge base and

making the most of home-grown expertise will undoubtedly contribute to a successful Games.

"As with any project of this scale, planning the security measures well in advance is imperative to ensuring a smooth-running event. That is why the BSIA is already in discussions with London 2012 as to how our members can contribute and why we will continue to play an active role over the coming years."

The opportunities for the private security industry are diverse. Security guarding services will be required for the Olympic Village and sporting venues; access control measures will ensure that athletes, members of the public and press have access to specific areas; CCTV will play an essential role in crime prevention and detection; intruder alarms will protect vital areas out of hours; physical security solutions such as gates and barriers will safeguard perimeters; and consultancy services will be integral to effective risk management and planning in the run up to the event. The wider policing family will of course play a vital role in supporting the police service during the event through the use of community wardens amongst other services.

Post-2012, the Olympic project will have significant benefits for the regeneration of East London. This will mean that many of the security measures, for example the use of CCTV, are likely to bring long-term benefits to the local community.

● Keep abreast of the latest developments on the BSIA website www.bsia.co.uk

Easy targets

According to the findings of the British Crime Survey, the estimated number of domestic burglaries in England and Wales has fallen by over a half in the last decade. However, despite this reduction, homes without security measures are still vulnerable to crime.

British Crime Survey statistics show that households where no security measures are in place are almost ten times more likely to be victims of burglary. Security measures are also recognised as having an effect in preventing entry into a property when a burglary is attempted. For example, households that experienced an unsuccessful attempted burglary were more likely to have an intruder alarm installed.



BSIA members provide a range of measures for home security, including: intruder alarm systems, door and window locks, security lighting, access control, CCTV and property marking, amongst other solutions.

● To source a BSIA home security provider in your area, visit www.bsia.co.uk, or phone 0845 3893889.



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Awards extravaganza

The BSIA's Annual Lunch provided an opportunity to recognise the individuals and organisations that have made a special contribution to the security industry over the past year.



Jane McKenna receives her award from Adam Wiseberg.

CHAIRMAN'S AWARDS

The Chairman's Awards recognise people and organisations for the contribution they make to the industry. The awards were presented by new BSIA Chairman, Adam Wiseberg.

Contribution to Training - Jane McKenna, National Training Manager for Chubb Security Personnel

The award was given for Jane's work on 'Living with Confidence' - a unique DVD and accompanying training package, which gives safety awareness advice for women.

Contribution to the Community - Raid-control

This robbery reduction initiative is a partnership project involving the Police, security and retail industries, and has played a significant role in reducing robbery in small retail outlets at the heart of communities.

Services to Exporting - Syed Zaman, Senior Trade Investment Officer at the British Embassy in Riyadh

Syed has been extremely active in promoting the UK security sector within Saudi Arabia for the last ten years and in sourcing excellent opportunities for UK companies to pursue within the Saudi market.

Promoting the Industry - Lord Mohammed Sheikh of Cornhill, Chairman and Chief Executive of Camberford Law plc

Lord Sheikh has been a loyal supporter of the industry for many years. His commitment, not only to causes within the industry but in many other charitable areas as well, is admirable. He has also supported the Annual Security Officer Awards for eight years.

Contribution to Standards - Brian Harrington of Castle CareTech and Paul Phillips of Cooper Security

The award was presented for their huge contribution to producing guidelines to the new European standards for intruder alarms. They have worked tirelessly with the BSIA technical department, lending their expertise to complex areas in order to produce material that is of benefit to the whole industry.

Vincent Kirley receives his award from Sir Ken Knight CBE.



APPRENTICE INSTALLER AWARDS

New talent in the electronics sector is recognised in the BSIA's annual Apprentice Installer Awards, sponsored by Dedicated Micros.

The awards were presented to the winning apprentices by Sir Ken Knight CBE, Commissioner for the London Fire and Emergency Planning Authority.

Steven Duncan, Initial Fire and Security - overall winner

Steven is a young man who has very quickly become an asset to his branch and for whom customers have nothing but praise. He is happy to provide mentoring to younger and less able apprentices. He has bags of potential and will make a very capable engineer.

Vincent Kirley, ADT Fire and Security - national winner

Vincent's career in security installation began as a result of a childhood dream to follow in his father's footsteps as an ADT engineer. Following the start of his apprenticeship, he is now working as part of a seven-strong team on one of the biggest electronic security projects in recent history.

Jak Clark, Classic Security Solutions - national winner

After beginning his apprenticeship, Jak quickly secured himself the technical knowledge required to fully install and maintain a security system. He excels in communicating with clients and is able to explain technical issues without confusing customers with complicated technical jargon.

Private custodian

The use of private security officers supporting the police as part of the wider policing family is becoming increasingly prevalent. This is certainly the case in South Wales where a member of the BSIA's Police and Public Services Section is managing custody suites across the force area.


G4S Justice Services were awarded a three-year contract to manage the custody suite function of South Wales Police. The contract covers eleven custody suites with an operational capacity of 35 cells and employs 97 custody and detention officers. Their responsibilities include the processing and monitoring of detainees as well as core functions such as finger printing, DNA sampling and carrying out drug tests.

The contract has been extremely successful with approximately 62,500 detainees being processed in the first full year of operation. There have been a number of benefits for South Wales Police as a result. 53 police officers have been released from full time custody duties and returned to front line operational duties and South Wales Police has made over £1 million per annum cost saving on staffing costs alone. Improved efficiencies have also been made in financial and custody processing terms.

BSIA members are providing similar services across the UK as part of the wider policing family.

• Further details can be found by visiting www.bsia.co.uk/pss






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7/7 bravery rewarded

Security officers were recognised with Special Awards for Outstanding Service on the anniversary of the London bombings.



Marion Dooley and Aidan Harris receive their awards from Sir Ken Knight CBE.

The awards, sponsored by the Security Industry Authority, recognised the security officers who played a key role in assisting the public during these tragic events. Sir Ken Knight made the presentations, which were particularly moving and the winners received a standing ovation.

The Special Award winners were:

Marion Dooley and Aidan Harris - Britsec International

Marion and Aidan were working at Capital House - directly above Edgware Road Station - for a client of Lambert Smith Hampton, on the day of the bombings. When the bomb first went off, the pair administered first aid to 20-30 people. They were then required to help evacuate the multi-storey building for fear of

another attack. They also assisted the emergency services in the Joint Emergency Services Command Centre.

Terry Hughes - First Security (Guards)

Terry Hughes was working for the British Medical Association in their offices in Tavistock Square when the bomb went off on the Number 30 bus, right outside the building. In traumatic circumstances Terry kept a cool head and helped evacuate the building and gave first aid to the injured, which may well have saved lives. Terry was praised for going above and beyond the call of duty.

Dodou Dandeh-Njie - G4S Security Services (UK)

Dodou Dandeh-Njie was working for construction company Costain Taylor Woodrow at King's Cross Station on the day of the bombings. Dodou was one of the first at the scene after the explosion. With great composure, he assisted with evacuation procedures and unloaded emergency supplies to help get people out of the tunnel.

Muhammad Khalil - G4S Security Services (UK)

Muhammad Khalil was working at St Pancras on the 7th July. However, as events unfolded and terrified people were running out of King's Cross Station, Muhammad was running in with a team of emergency response staff dispatched from the station. Muhammad risked his life to go down the tube tunnel to help rescue people. Despite having no mask to protect against the fumes, he stayed down in the tunnel for seven hours with only a ripped up bandage covering his face.

Best of Britain



Tim O'Callaghan of Wilson James receives his award from Sir Ken Knight CBE.

The BSIA Annual Security Officer Awards, sponsored by Camberford Law plc, recognise security officers that make a difference to so many lives on a day-to-day basis. This year's award winners are listed below:

SERVICE TO THE CUSTOMER

Duncan Elson

Duncan Elson works for security company Wilson James Ltd and was nominated for his work at Wyeth Pharmaceutical Company in Maidenhead. Showing outstanding motivation, he has successfully planned and managed event security at some 100 events over the past two years in many different countries.

Timothy O'Callaghan

Tim, who also works for Wilson James Ltd, was nominated for his work at Spindles Town Square Shopping Centre, Oldham, where he has been based for 22 years, during which time he has received several Police commendations. He has handled a range of challenging incidents and has driven forward dozens of crime prevention initiatives.

BEST NEWCOMER

Stefan George

Stefan, who works for Advance Security UK Ltd, was nominated for his work at Allied Irish Bank in Uxbridge. He has quickly progressed through the company and is now a Senior Supervisor, having made a concerted effort to master all the necessary procedures and duties required of him.

Benjamin Gregory

Benjamin, who works for The Watch Security Ltd, was nominated for the award for his work at the Lower Precinct Shopping Centre in Coventry. He has effortlessly achieved both formal qualifications and the practical skills necessary to make him a first-class security officer. He regularly performs beyond the call of duty to prevent situations escalating.

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Ian Woodcock

Ian, who works for G4S Security Services (UK), was nominated for his high level of commitment to his security duties at Robin Hood Doncaster Airport. Ian's dedication was demonstrated when he took it upon himself to issue all staff with identification badges in time for the opening of the airport, a task which took meticulous planning.

BEST USE OF TECHNOLOGY

BMW Team

The team works for Reliance Security Services at BMW (UK)'s headquarters in Bracknell. The team's work involves using a state-of-the-art security system, which includes CCTV, access control and intruder alarms. The technology has ensured that no vehicle related crime has occurred on site within the last eighteen months.

Johannes Den Heijer

Johannes Den Heijer, who works for G4S Security Services (UK), was nominated for his work at the Telewest site in Edinburgh. Johannes has shown a great amount of commitment to effective use of access control. He has spent much of his own time getting to grips with the new technology in order to provide the best possible service.

BEST TEAM

Aberafan Shopping Centre

The security team from OCS Resolution Security won this award for the second time for its work at Aberafan Shopping Centre in Port Talbot. The team is totally committed to ensuring that the shopping centre is a safe, secure and welcoming place for all visitors by performing above and beyond their normal day-to-day duties.

Kirklees Council, Berry Brow

The team works for Constant Security Services and is based at Kirklees Council's Berry Brow flats in Huddersfield. The team was nominated for their high level of dedication and motivation which has hugely reduced the levels of crime and anti-social behaviour in the area.

New West End Company

Chubb Security Personnel team 'the Red Caps' work in Bond Street, Oxford Street and Regent Street and operate on behalf of New West End Company. The Red Caps were nominated for their outstanding contribution to crime prevention and public safety in the area.

OUTSTANDING ACT

Stephen Wright

Stephen works as a security officer for Legion Group plc, based at the Southampton Container Terminals site. His courageous actions following a serious accident on the site led to his nomination. An industrial vehicle had tipped on its side resulting in the driver sustaining serious injuries. Stephen administered first aid treatment ensuring that the man survived his injuries.

Sidney Galloway

Sidney works for G4S Security Services (UK) and is based at The Maltings Shopping Centre in Salisbury. Sidney was nominated following an incident when he was alerted to a possible case of child abduction. Having spotted a man leading a young girl into a wooded area, Sidney called the Police and then proceeded to follow the man. The man fled and was later arrested and charged with abduction. The young girl was found safe and well.

● To enter an officer or team into next year's awards visit www.bsia.co.uk

BSIA welcomes new members

The BSIA would like to welcome the following new members:

Access Control

Essex Specialist Services Ltd

Associates – UK

Aurora Computer Services Ltd
 Bold Communications Ltd
 Churchill Recruitment Consultants Ltd
 Sirti Ltd

CCTV

Essex Specialist Services Ltd
 Wireless CCTV Ltd

Export Council

Bold Communications Ltd (Additional Section)
 Sirti Ltd (Additional Section)

Information Destruction

Box-It
 Shred Secure Ltd

Security Guarding Section

Andron Security Services Ltd
 Bernic Security Ltd
 Covert Security Agency (UK) Ltd
 Federal Security Services Ltd
 JMT Securities Ltd
 Milton Keynes Group Security

Security Systems Section

Midland Security Systems Ltd

News round-up

New BSIA Chairman

Adam Wiseberg, Board Director at AD Group, has been elected Chairman of the BSIA, replacing Jim Harrower who continues as Vice-Chairman for one year. Adam comments: "I'm delighted to be the new Chairman of the BSIA, particularly at such an exciting time in the security industry's development. I look forward to working productively with all of the key stakeholders."

Total Workplace Management

Total Workplace Management (TWM) - the facilities management show - takes place on the 10th and 11th October 2006 at London Olympia. The BSIA will be present at TWM on stand B63, providing advice and guidance literature on all aspects of security as well as directories of its membership. Visitors will get the chance to see the new-look BSIA, with the stand displaying our new branding.

Exporters visit Essen

Members of the Export Council will be visiting the Security 2006 show in Essen, Germany, from the 10th-13th October. During the 2004 event, approximately 40,000 trade visitors from 54 countries came to see the broad range of security products and services on display, and to obtain information on new security technologies.

Security consultancies

The BSIA Security Consultancies Section is actively involved in consultations on the new National Occupational Standards for the sector and the development of a new British Standard. Representatives from the section will also be working with the Security Industry Authority over the coming months regarding the regulation of this sector.

CQR Security is a major UK manufacturer and distributor of Intruder Security products and is a leading supplier to the European Security Industry.



Visit www.cqr.co.uk or call 01516061000 for more details

Are you responsible for selecting security contractors?

An 'Open to Tender' announcement service is available from the BSIA. We can source quality companies for you, avoiding the cost normally associated with advertising and ensuring only reputable companies respond. For more information contact Christine Brooks on 0845 3890743.

Access all areas

Nigel Smith is the new chairman of the BSIA's Access Control Section. Here he answers five questions about past, present and future.

of today's world of heightened security. Strangely though, many companies still have no controlled access and some haven't even undertaken a security audit at all!

How long have you worked in the security industry?

I've been in the industry for over 20 years - mainly in access control and time and attendance management, though when I started it was basic swipe cards, lock and key systems, clock cards, and paper based visitor management systems.

What is the biggest area of growth in the sector?

The overlap between access control, time and attendance monitoring, visitor management, automatic number plate recognition and CCTV means customers want one system and one service provider who can deliver and maintain it. As globalisation increases (and it will) the security industry must also meet the needs of customers who want to check the attendance and security of people on the other side of the world, from any PC on the network.

What attracted you to access control in particular?

It's a fast-moving and technologically advanced area that protects people and property on a global scale. Criminals are much more technologically aware now, so it's a constant battle to stay one step ahead of them - a battle that we are winning, but we can't rest on our laurels.

What are your ambitions as section chairman?

The BSIA is brilliant in the area of formulating new standards and producing guidance literature. However, I think more can be done in making the BSIA 'the voice' of security in the UK and beyond. I'd like to see businesses and commerce better understanding the benefits of working with a BSIA company - quality, innovation, reliability and accountability - that's what you get.

Is the market for access control strong in the UK, and if so, why?

The UK market is particularly strong. In Britain, the public are very accepting of access control technology and understand that it's a vital part

Are you resigned to burglaries, raids and losses?

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