# SaferGems

## IS SECURITY PROCEDURES

Founding Sponsors:





plastic

a

#### **Counterfeit Currency: Advice to Retailers**

There are two possible scenarios when you may become suspicious that you have come into contact with counterfeit notes; as the suspect leaves after the transaction, or later during cashing up.

L

 $\boxtimes$ 

Suspect present or about to leave

#### Contact the Police ASAP

01905 342051

intel@safergems.org.uk

www.safergems.org.uk

#### Provide them with your exact address

Tell them:

- Is the suspect still at the location?
- Have they left?
- How long ago and which direction?
- What type of note did they pass you?
- What was the denomination?
- Description of suspect(s), e.g. age, gender race, distinctive clothing?
- How did they get away, e.g. by foot or car (car make/model, registration)?

## £

### Discovering notes during cashing up

### Contact the Police via 101 or nearest station

Speak with staff to see if they recall when they received any particular high value or unique notes.

You also may be able report via an online system depending upon your police area.

Police to consider option of fingerprints).

wallet/sleeve or envelope (this will enable the

Make sure you do the following:

Place counterfeit note(s) in

Copy CCTV footage of the suspect(s) onto a disk or memory stick ensuring it is not compressed in order to provide best quality resolution. Include all areas covered by your system.

Provide the Police with both counterfeit notes and CCTV footage. Do not deposit them at the Bank as they will be required by the Police as evidence).

> Remember: offences in relation to Counterfeit Currency are always dealt with by the Police and NOT Action Fraud



This information was provided with kind permission by the National Crime Agency UKNCO

You should always report any suspicious activity or crime to the Police on 999, then report to SaferGems on 01905 342051.