

Bold Lone Worker Monitoring Software protects Enfield workers



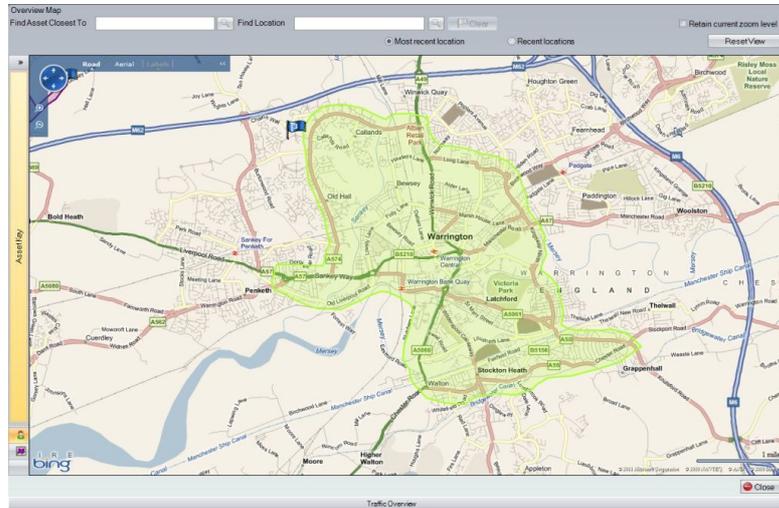
Employees at the London Borough of Enfield can now go about their work safe in the knowledge that help is close at hand should they find themselves at risk.

Using Bold Gemini alarm monitoring software, Enfield Council provides protection for staff working within the Borough, including Social Services workers, with Romad RSP-100 lone worker protection devices from Geonovo. The devices are monitored on the Gemini Locator module which receives GPS co-ordinates, displays the user's whereabouts on Microsoft Bing online maps and has a "listen in" function for alarm verification. All the personal safety features of the device, such as "man down" alerts and two way audio communication are supported within the Bold software.

Calling for help

Using the device's SOS button, the lone worker can easily raise an alarm, which is transmitted through to the Gemini alarm monitoring systems at Enfield Public Safety Centre (EPSC), and handled as a high priority event. The control room operator can immediately locate the user on the mapping interface to within 10 metres as well as listening in to the alarm audio clip to determine the cause of the activation.

Finding the Lone Worker



Located in a secure location in Edmonton, North London, the EPSC is a purpose built combined CCTV control, traffic enforcement and alarm receiving control room for the Borough of Enfield and surrounding areas. Control room operators currently monitor over 260 cameras, 24/7. Metropolitan Police Officers are permanently based on site to collate and analyse evidence of any incidents.

Keeping Staff Safe

The centre is managed by Alan Gardner who was involved in the original design of the centre in 2003 and who has long experience of managing a multi functional control rooms.

Alan commented, "I had been looking at additional ways in which we could capitalise on the superb facilities at the EPSC. The London Borough of Enfield employs so many people who could potentially find themselves in vulnerable situations. The Council of course, regards the safety of its employees to be of paramount importance and we already had the Bold Gemini monitoring solution which has proved to be the ideal platform. The Locator module is fully integrated into the core package with full support for the Romad device".

A Speedy Response

“One of the really useful and important features of the system, is that one of the pre-allocated speed dial numbers allows lone workers to leave a recorded message when they arrive at an appointment. This message is safely stored on one of our servers and can be quickly retrieved if the user is out of contact or if there is concern for their welfare. Users can also be assured that we can quickly find their location, using an on-screen map display in the event of an alarm event or incident,” said Alan.

Alan intends to offer lone worker protection as a service to other London Borough of Enfield departments employing staff who may be at risk, such as school caretakers, the Community Enforcement Team responding to noise nuisance reports, waste recycling teams and highway officers. The Centre is currently going through its BS5759 accreditation process, following which, the EPSC will be offering its monitoring services to commercial and other organisations outside of the council.

Compliance with the Standards

Bold Gemini fully supports compliance with the British Standard 8484 Code of Practice for the monitoring of lone workers, and is widely used in alarm monitoring centres around the UK.

Contact us now for more details of our Lone Worker monitoring solution –

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