POLICE & SECURITY
GROUP INITIATIVE

MOPAC | MAYOR OF LONDON
OFFICE FOR POLICING AND CRIME

METROPOLITAN POLICE

POLICE AND SECURITY GROUP INITIATIVE:
INITIAL CONSULTATION RESULTS

CSARN
CITY SECURITY AND
RESILIENCE NETWORKS

London First

skills for security
setting standards, raising skills

bsia
british security industry association

sia
Security Industry Authority

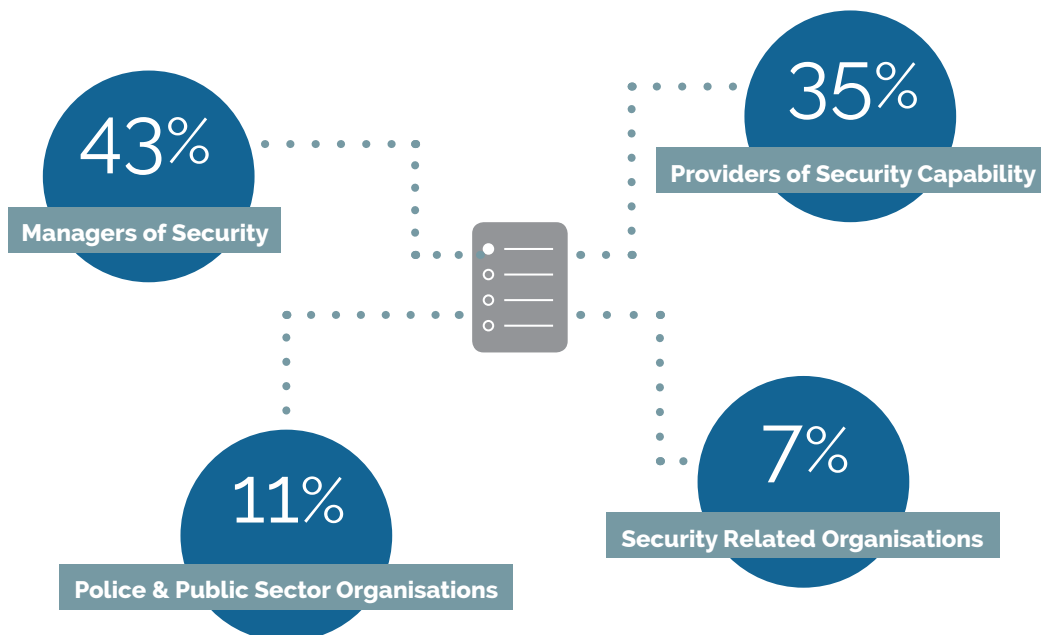**POLICE &
SECURITY**
GROUP INITIATIVE

The PaS Group is a business-led initiative designed to simplify and improve collaboration, coordination, communication, trust and feedback between the Metropolitan Police Service and the wide range of private sector capabilities and initiatives that have common goals in reducing risk and crime in support of the MOPAC Business Crime Strategy.

PaS was launched in December 2014 to an audience of 180 at City Hall with the intention to act as a 'critical friend' to the Met Police in developing mutually effective collaboration with the Private Sector in support of all four of the Prevent; Prepare; Protect and Pursue elements of the delivery strategy. The launch included a Consultation to gauge the perceptions of all organisations involved in operational collaboration between the police, businesses and the private security industry and ensure that PaS focused on the most important issues.

In February 2015, the consultation concluded; and this document provides a summary of the results to specific questions together with the intended direction of PaS and how it will develop.

Consultation Respondents

There were 197 responses to the Consultation which came from a broad set of participants which provide a balanced view of the issues around collaboration.
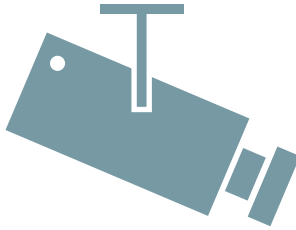
43%
Managers of Security

35%
Providers of Security Capability

11%
Police & Public Sector Organisations

7%
Security Related Organisations

Managers of Security are end-users who directly manage security
Providers of Security Capability are organisations that provide security on a contracted-out basis
Security Related Organisations are multi-member organisations who do not directly manage security

Around half of the respondents were responsible for managing or controlling private security "capabilities" which could be an active participant in collaboration activities.
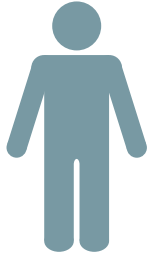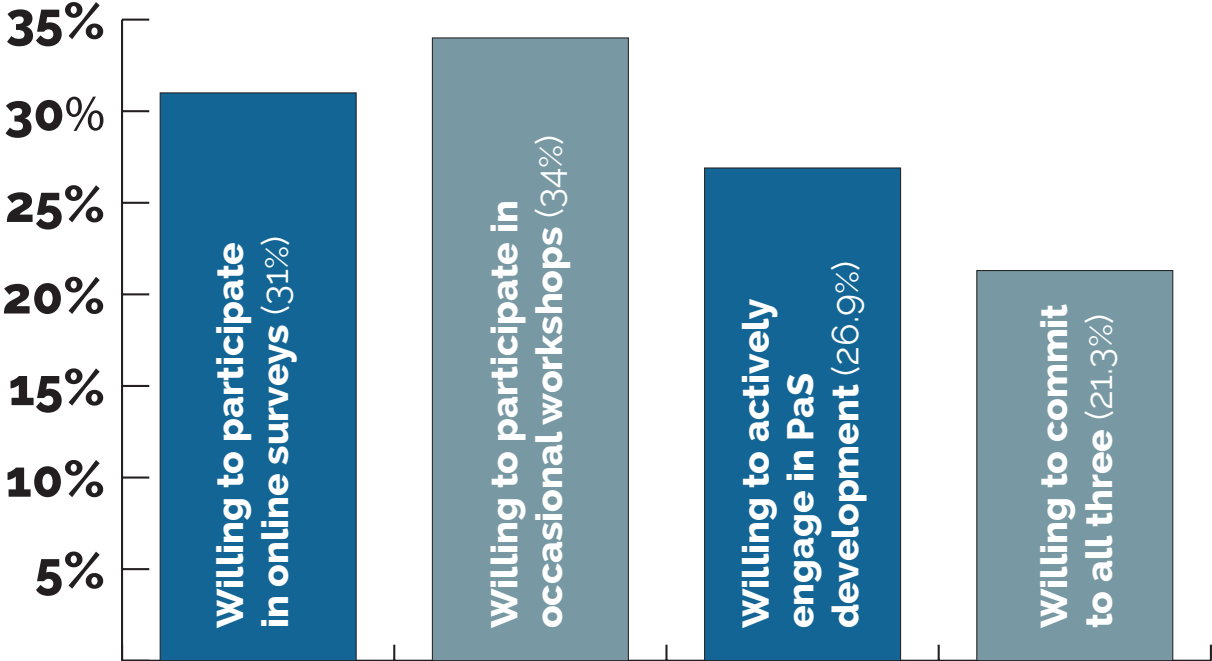
48.7%
Responsible for SIA licensed staff

49.2%
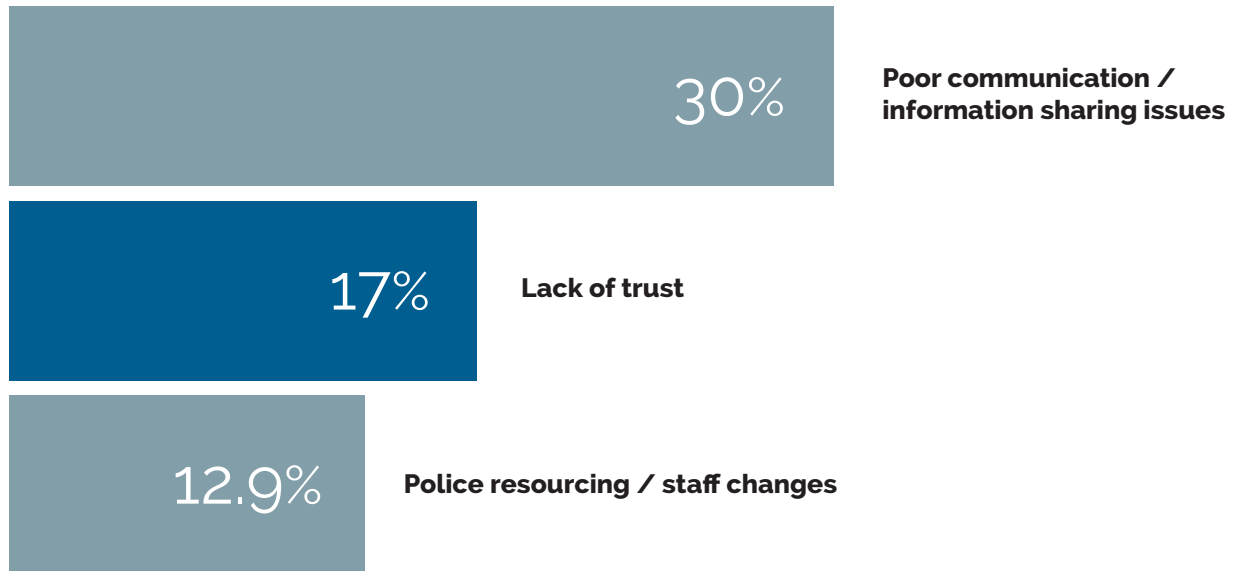**Responsible for CCTV systems**

29.9%
Responsible for 'other' type/s of private security capabilities

...and it was clear that there was considerable support for consultees to remain actively involved in the PaS with only 3% wanting no further engagement, which we believe reflects a desire to see real progress on this issue.

Willing to participate in online surveys (31%)

Willing to participate in occasional workshops (34%)

Willing to actively engage in PaS development (26.9%)

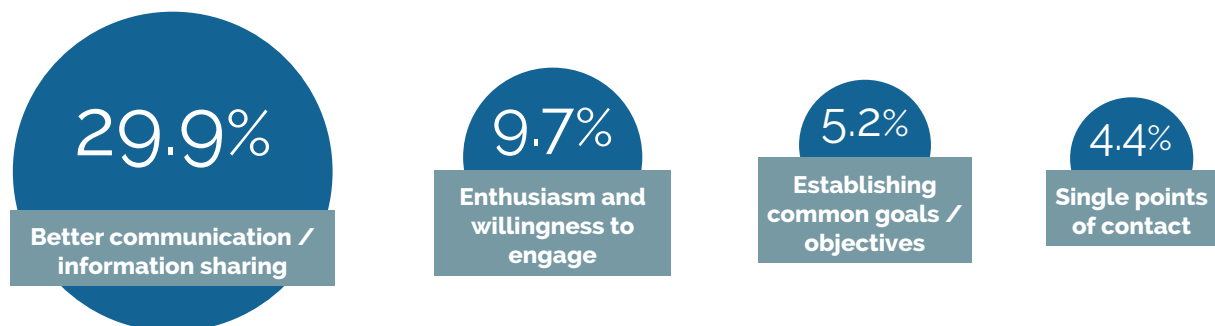**Willing to commit to all three** (21.3%)

Barriers & Enablers to effective collaboration

Generally there was good agreement as to the top three barriers preventing effective partnership working between police and the capabilities of the private security industry; and addressing these will be a key focus of PaS.

30% — **Poor communication / information sharing issues**

17% — **Lack of trust**

12.9% — **Police resourcing / staff changes**

...but there was less agreement on the top factors that enable better partnership working.

29.9% — **Better communication / information sharing**

9.7% — **Enthusiasm and willingness to engage**

5.2% — **Establishing common goals / objectives**

4.4% — **Single points of contact**

The responses to these questions have provided a basis that the PaS team will be using to develop recommendations on how to improve operational collaboration.

Reducing Complexity

In preparation for the consultation a significant issue that appeared relevant was the complexity of the landscape, so a number of questions were asked to identify all the relevant parties and to get some sense of their effectiveness. The aim for PaS will be to ensure that all seeking to improve collaboration can access and understand those most relevant to their needs.

The consultation identified 71 Organisations that respondents considered represented or were engaged in collaboration. The effectiveness of these varied, although the most mentioned were:

1. **British Security Industry Association:** Average effectiveness rating = Medium
2. **The Security Institute:** Average effectiveness rating = Medium
3. **ASIS:** Average effectiveness rating = Medium
4. **National Business Crime Forum / Solution:** Average effectiveness rating = Medium
5. **CSARN:** Average effectiveness rating = High
= **London First:** Average effectiveness rating = High

The consultation also identified 24 different standards and accreditations and over 20 training and skills courses and providers that were relevant to PaS collaboration.

These responses need further understanding as the accreditation rated both "most helpful" and "least helpful" was the SIA's Approved Contractor Scheme (ACS). In terms of training, the leading courses mentioned as relevant by 22% of respondents were Projects Griffin and Argus.

Improving existing capabilities and sharing best practice

Specific feedback was sought on the effectiveness of some key existing initiatives and the result of this was:

1. Project Griffin – 78.2% of respondents rated this as effective
2. CSSC – 40.2% of respondents rated this as effective
3. Local BCRPs – 31.5% of respondents rated these as effective

PaS will be analysing the results of these in more detail together with the Initiative leads to support them in their development in the context of Police & Security collaboration.

The consultation also identified over 20 cases of "best practice" collaboration for investigation that can provide learning and examples for sharing with the PaS community.

Focus for PaS

The final questions related to the top three specific and actionable benefits respondents would like to see PaS develop with stakeholders; and the key issues to address. The specific actions matched the earlier findings of the consultation and were:

1. Communications and intelligence sharing (20.9%)
2. Use of website / email to communicate messages (13.7%)
3. Training (7.1%)

There was a similarly clear view of the issues that that respondents would like to see PaS stakeholders consider to remove barriers to collaboration, which were:

1. Remove concerns around information sharing / make information sharing easier and more effective (22.7%)
2. Improve 'them and us' attitudes on both sides to encourage trust (14.4%)

These broad views were underpinned by a long list of suggested specific contributions or changes that could be made by each of Businesses; the MPS; and MOPAC to achieve these.

PaS is an initiative which is focused on collaboration between Private Security and the Metropolitan Police Service in support of MOPAC's Business Crime Strategy; however, 30% of respondents felt that it was important that PaS is consistent with the National Police Chiefs' Council and the rest of the UK, with 11% reiterating the importance of consistency. It is therefore appreciated that PaS has the support of the ACPO lead for Business Crime; DCC Sue Fish.

Next steps

This consultation has demonstrated a high level of interest and support for developing an improved collaboration model and provided some excellent data and ideas on which to build recommendations. The challenge will be to deliver a limited number of simple solutions that utilise and enhance the extensive initiatives and investment which currently exist. These will be developed and recommended to the Business Crime Change Board (BCCB) which will decide what should be implemented.

To achieve this PaS has developed a workgroup structure which will involve three core workgroups under an overall PaS Committee.

PaS Group

This Group will lead PaS and involve the BSIA, SIA, Metropolitan Police Service, MOPAC, CSARN, London First, SLBP and other Workgroup participants as appropriate. It will coordinate the overall program management by:

- Improving the effectiveness of all Capabilities identified by PaS that support the reduction of Business Crime in the MOPAC Area
- Establishing relevant frameworks and workgroups; directing their focus and promoting their recommendations to the BCCB
- Promoting engagement and the work of PaS to users through regular bulletins & other events
- Aligning efforts to Remove Barriers & Promote Enablers with others outside the MOPAC Area
- Reporting to the BCCB how collaboration between the MPS and Private Security is progressing

Standards; Training & Accreditations Workgroup

This workgroup will involve the SIA, London First and any other PaS participants who wish to support its work. It will identify, define and (if necessary) develop or recommend change to standards; training and accreditations that are recognised and necessary to reduce the risk of Business Crime and build trust between PSI and Police, including:

- Recommendations on routes to enhance PSI capabilities and simplify or improve consistency including standards, training, Procurement practices and Regulation

- Development and delivery of new Schemes
- Maintaining alignment with key existing initiatives such as Project Griffin; Secured by Design etc

Information, Intelligence & Communications Workgroup

This workgroup will involve the Metropolitan Police Service, SLBP and any other PaS participants who wish to support its work. It will identify, establish and maintain a register of private & public intelligence and information sources and communications mechanisms that support collaboration and reduce the risk of Business Crime, including:

- Independent assessment of the value of systems and intelligence sources to different users, and recommendations on maximising effectiveness
- Promotion of "Dare to Share"; practical implementation of ISAs and evaluate differential intelligence sharing with appropriate parties
- Maintaining alignment with key existing initiatives such as CSSC; Project FALCON and Cyber-Crime Sub-Board

Effective Collaboration Workgroup

This workgroup will involve the BSIA, CSARN, Met Police Ops and any other PaS participants who wish to support its work. It will identify, establish and maintain a register of private & public capabilities and initiatives that support collaboration and reduce the risk of Business Crime; and develop more effective Collaboration models. The activity of this workgroup will include:

- Establish and support a register of PSI Capabilities and Associations
- Establish & support a register of (National & London) Initiatives in a form that enables them to be accessible to potential participants; with identification of, and recommendations about Best Practice
- Engage PSI capability to support BCRP roll-out
- Establishing routes to assess and potentially enable risk-assessed usage of Police intelligence and assets (Radio N/W; SO1/CT briefings)
- Maintaining alignment with the BCCB's Night Time Economy Sub-Board

Over the coming months we hope that you will see far more of PaS; and also that you will become personally engaged. All members of the PaS Community will be invited to join a Community forum which will publish regular newsletters; promote relevant events; and start to share examples of best practice and recommendations.

Together, we hope that these can start to make the aspiration of a more effective collaboration between the Metropolitan Police and Private Security become concrete; and both assist and ensure learning from improvements across the whole of the United Kingdom.

To register go to: www.bsia.co.uk/police-and-security or email pas@bsia.co.uk

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