The UK switch off from the PSTN telephony network and migration to ALL-IP is still scheduled for the end of 2025. With just 35 months left until final switch off of the legacy network, all 12m lines need to be migrated by their Communications Provider (Telephone Company) to the new Digital fibre network. This will be done by each provider independently and when they are ready.

Openreach have built a Digital Services Test Lab in London for Special Service Providers (companies that provide alarms, Telecare Devices, Monitoring Devices, Chip and Pin etc) to check which of these will work in the new environment, (Digital rather than Analogue) and understand their reliability and which will need to be replaced.

Openreach has also welcomed users of this kind of equipment for testing and have already had a number of Local Authorities in the Lab to test their equipment and form their own strategy moving forward. To date, Openreach have had over 34 visit in the Lab and would be pleased to facilitate any hardware providers or users of telephony equipment, who would like to use these test facilities.

There are 690 Communications Providers in the UK and we have a representative sample of these in the Lab, with routers and lines from SKY, TalkTalk, Zen, Vodafone, BT Consumer and BT Enterprise. All testing is done by connecting the device to a router, either via WIFI, Ethernet cable of if trying to using VoIP, via Analogue Terminal Adapters (ATA) incorporated into the router itself.

If you would like to test your equipment in the Lab or advise your hardware suppliers to do so, you can contact us and book an appointment. All details are found on this link

Thank you for your support